



## SERVICE HOTLINE

**REFERENCE NUMBER: 114/2022**

18 August 2022

Johannesburg  
Stock Exchange

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### **IMPORTANT: JSE INTERNAL DISASTER RECOVERY BUSINESS CONTINUITY PLAN TEST - 20 AND 21 AUGUST 2022**

Clients are advised that the JSE will be conducting an internal Disaster Recovery & Business Continuity test in the production environment on **20 and 21 August 2022**. During this test, the JSE trading and information systems for all markets will be brought up and test data may be published to clients.

**All clients** who connect directly to the JSE are requested to ensure that their **production systems are shut down** during the weekend to **prevent the receipt and processing of any messages published during the test, or alternatively schedule clean-up activities on your respective systems post the test**.

In addition, please note the following:

- End of Day Data subscribers are advised to download their end of day files prior to **08h00 on Saturday, 20 August 2022**; alternatively, files can be downloaded on **Sunday afternoon, 21 August 2022** from **14h00**.
- Please note that BDA services will be **interrupted on Saturday, 20 August 2022** during the following times: **08h00 to 20h00**.

Should you experience any problems over the weekend, please contact Customer Support on the after-hours number **+27 11 520 7900** or **+27 83 611 9315**.

#### **Markets/ Services:**

JSE Equity Market

JSE Derivative Markets

- Bond Derivatives
- Equity Derivatives
- Interest Rate Derivatives
- Currency Derivatives
- Commodity Derivatives

JSE Broker Deal Accounting (BDA)  
RTC

#### **Environment:**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520-7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### **Issued By:**

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